

LETTER OF AGREEMENT

By signing this Acceptance Certificate, we enter into a contract with Frost & Sullivan, comprising of this document, proposal dated August 23rd, 2021 and the mentioned Terms & Conditions.

Report Title : Industry report for DRHP
Project Value : INR 16,75,000/- [Indian Rupees Sixteen Lakh seventy Five Thousand Only] + Applicable Taxes
Invoicing Terms : 60% on confirmation
: 40% on delivery of the final report

Whether PO is mandated by client before sending the invoice ? No

Parties to this Contract:	
Frost & Sullivan (India) Private Limited ASV Hansa No. 53 Greams Road Thousand Lights, Chennai – 600 006, Tamil Nadu Phone: 91.44.61606666 Fax: 91.44.42300369 CIN-U74140TN1999PTC079226 GSTIN*: 33AAACF4252A1ZE	Aether Industries Limited 8203, Road No. 8, GIDC Industrial Estate, Sachin, Surat-394230 Gujarat Tel: +91 261 6603000 Fax: +91 261 6603329 GSTIN / UIN (Mandatory)* : 24AALCA2848Q1Z4
Signature:	Signature:
Name: Shylesh Narayanan	Name : Faiz Nagariya
Title: : Vice President & Client Engagement – South Asia	Title: Chief Financial Officer
Date: 24th August 2021	Date: 24th August 2021

Terms and Conditions (1/2)

Aether Industries Limited, is hereinafter referred to as the “The Client.”



1. All invoices are due upon receipt. All subscription charges for third party data will be paid for by the Client. All travel and other out-of-pocket costs related to the project will be billed separately at cost. Unpaid invoices may be subject to a 1.5 percent late fee per month past due.
2. Any change in the scope or content of work from that stated in the project scope will be reflected in a change of work order, agreed upon by both the Client and Frost & Sullivan. The revised scope may reflect additional billing as required and may result in a revised invoice or be reflected in a time and expenses billing. This additional work will begin only when the change order signed by the Client is received by Frost & Sullivan.
3. The stated project fee includes the delivery to the Client at the project's completion of electronic copies of the research deliverables for this project in either PowerPoint, Word or Excel formats.
4. This project is done on a multi client basis. Frost & Sullivan will have the ownership of these reports. Client cannot resell or distribute the material to third parties without written consent from Frost & Sullivan.
5. Frost & Sullivan retains the right to use market related knowledge from this project as part of its ongoing research, with the exception of confidential materials that provide or relate to Client information, customized metrics and strategic recommendations developed specifically for the Client in the context of this project.
6. Written deliverables may be reproduced in printed and electronic format for distribution within the client organization. Any part of this report that is used in public domain communications (e.g. press releases) be reviewed and approved by Frost & Sullivan prior to their publication. This is to assure that any data or conclusions are presented in the proper context, to avoid any misunderstanding by the reader or audience, and to ensure the accuracy of the data.
7. Neither the Client nor its parent or any subsidiary organization will actively solicit to employ any Frost & Sullivan employee connected to this project for a period of 12 months following project completion. Should such an event occur, The Client agrees to damages of two times the person's annualized salary, due and payable immediately to Frost & Sullivan.
8. Frost & Sullivan will always strive to provide first-rate work. However, there is no representation of certainty, express or implied, by Frost & Sullivan, except in the case of demonstrable negligence on the part of Frost & Sullivan. This is because the markets we study have varying degrees of fragmentation. The Client acknowledges this and accepts this point. The Client waives any claim to actual, consequential, or punitive damages against Frost & Sullivan based on their reliance on Frost & Sullivan's work, except in the case of demonstrable negligence on the part of Frost & Sullivan.

Terms and Conditions (2/2)

Aether Industries Limited, is hereinafter referred to as the “The Client.”



9. Some data may be considered proprietary or sensitive by companies and/or individuals to be interviewed or surveyed, and they may be unwilling to divulge any given piece of information or data to Frost & Sullivan. All research and analysis will therefore be executed on a “best efforts” basis.
10. The Client shall have 10 business days following the final presentation of the project results to request clarifications or submit questions that are reasonable and within the original scope of the project. Additional work beyond the scope of the project or the 10 business days will be billed on a time and expenses basis.
11. The Client may terminate this agreement provided there is a reasonable basis and that an agreement is signed in writing by both parties. Work on the engagement will cease on the day that the request to terminate is received by Frost & Sullivan. The Client agrees to pay Frost & Sullivan
 - a) a pro rata fee for tasks accomplished, plus related direct expenses incurred prior to termination
 - b) a cancellation penalty of 10% of the full contract value,
 - c) any costs Frost & Sullivan has incurred and/or any non-refundable portion of committed costs incurred prior to Frost & Sullivan receiving the engagement termination request.
 - d) Termination charges will be invoiced to the Client and must be paid in full immediately.
12. Frost & Sullivan shall not be liable for delays or failures in performing its obligations resulting from any cause beyond Frost & Sullivan’s reasonable control. In the event of any material delay, Frost & Sullivan will notify the Client and specify the revised schedules as soon as practicable.
13. Both parties must agree upon any change, extension or reduction in the scope of the project in writing. The revised scope will be reflected via either a revised letter of engagement or a time and expenses billing, which will reflect additional billing as required to complete additional work.
14. The Client may request Frost & Sullivan to make additional presentations of results of this project beyond what has been specified in the project scope. Frost & Sullivan will bill the Client on a time and expenses basis, including preparation, presentation and travel costs and time.
15. All of our material is by default written in English, unless it has been specifically agreed in the context of the project definition that our material would be written in another common language. In case the Client wishes to have our material translated in an additional language all translation costs will be charged to the Client.